

ArtioGuest®



Deliver a cutting-edge guest experience portal over RF and Wi-Fi networks

Discover Exterity and Samsung's brand new integrated hospitality offering for hotels with a traditional RF channel delivery. The hybrid Wi-Fi / RF solution enables hotel guests to enjoy the same level of in-room entertainment service as those with a cutting-edge, IP-based network, saving hotels the cost and disruption of re-cabling rooms to a wired IP network.

Seamless integration between ArtioGuest interactive guest experience portal and Samsung Smart TVs with built-in tuner enables the delivery of a first-class service to hotel operators and guests alike. The RF-based solution is simple and cost effective to deploy, manage and support, as there is no need for a new IPTV Head End or IP switch network. Hotels can use their existing coax infrastructure to deliver channels, while the ArtioGuest portal can be deployed over Wi-Fi, providing a premium guest experience.

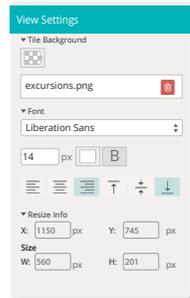
Let guests access a wide range of local and international TV channels as well as a full, secure casting capability with Chromecast dongle support, apps such as Stan, Disney+ and more, and drive additional revenue with in-room bookings and purchasing.

Create

ArtioGuest enables the creation of visually-rich, fully customisable and interactive portals to enhance the guest experience

Cutting-edge design

Our highly flexible interface offers countless possibilities, ensuring you can provide your guests with an intuitive user interface that exceeds their expectations while promoting your services and driving additional revenue



Tailored interface

Reinforce your hotel image by fully tailoring the guest interface to your brand. Each element in the portal can be easily customised and updated to reflect the distinct identity and feel of your hotel. If you need assistance designing your perfect interface, do not hesitate to get in touch as we would love to help you



Live TV

Keep your guests entertained by giving them access to a rich variety of local and international TV channels

Customised welcome message

Make your guests feel extra special by personalising the welcome message they see on their in-room TV

Drag. Drop. Done.

With our intuitive drag-and-drop interface, create and update portals quickly and easily. But if you need a helping hand, it's just a click away

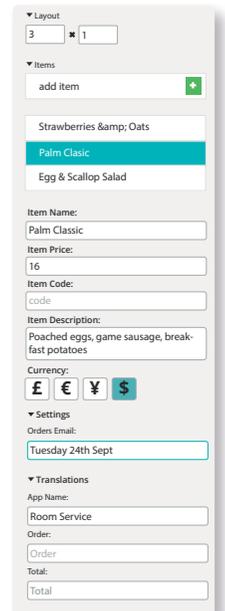


Language

Enable international guests to select their preferred language for the interface

In-room purchase

Easily add items that can be requested by your guests, from excursions, spa treatments and room service, to additional towels or booking a taxi



PMS integration

In-room movie purchase and check out are made easy thanks to our seamless PMS integration, which also enables guests to check their bill at any time



Deliver | Let your guests relax and enjoy a premium, personalised and interactive in-room TV experience

Mailbox

Easily communicate and interact with your guests: send them messages, information or promotions directly to their in-room TV



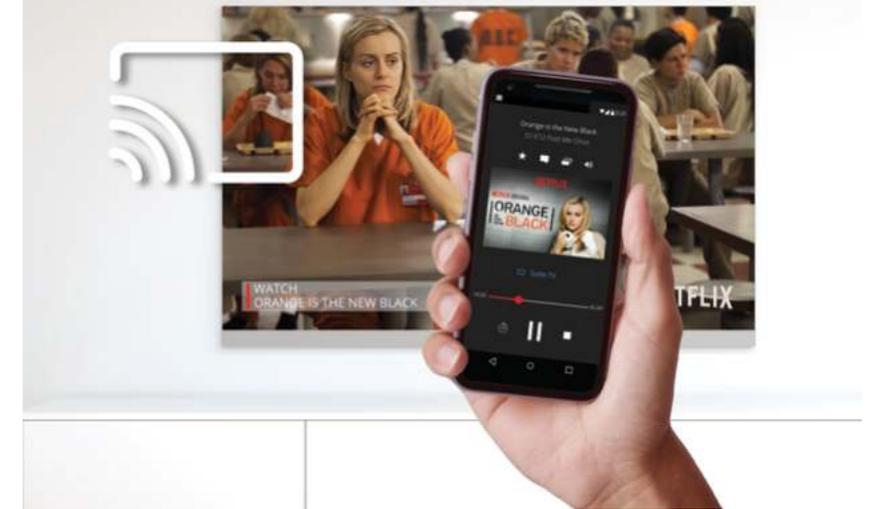
Fully customised experience

Personalise the type of portal guests will see based on their loyalty membership level, ensuring they enjoy a unique and fully customised experience. Choose which services they can access, such as premium TV channels, and create a tailored experience



Hotel promotion and information

Provide useful information and promote your amenities, services and activities



Chromecast and screen sharing

Let guests display images, videos and subscription content from their device directly on the Samsung TV using a chromecast dongle for a full, secure casting capability

RSS feed

Give guests the opportunity to quickly access information and stay up to date with the latest news

TV source

Allow guests to easily switch source and access devices such as their games console or laptop, Apple TV, or any available app on a SmartTV (e.g., YouTube, Spotify...)

Room service and hotel services

Enable guests to purchase room service, book excursions, spa treatments or a taxi, order additional amenities and more from the comfort of their room

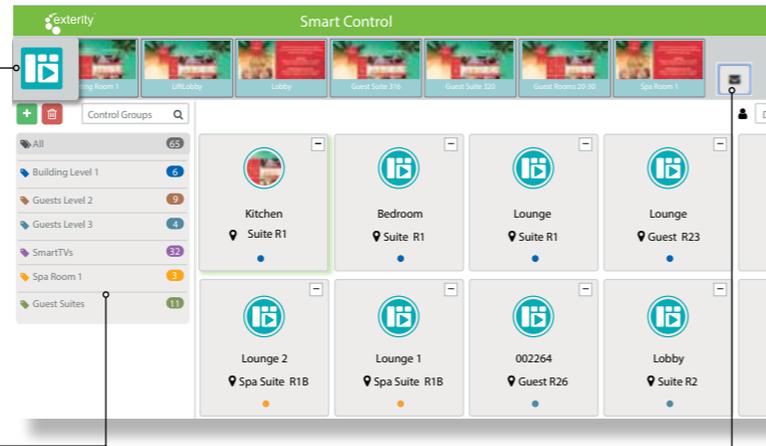


Manage | Manage your IPTV system, gather insights and set up workflows



Smart Control

Smart Control brings control of Exterity end points, as well as non-Exterity devices such as SmartTVs, into one central location

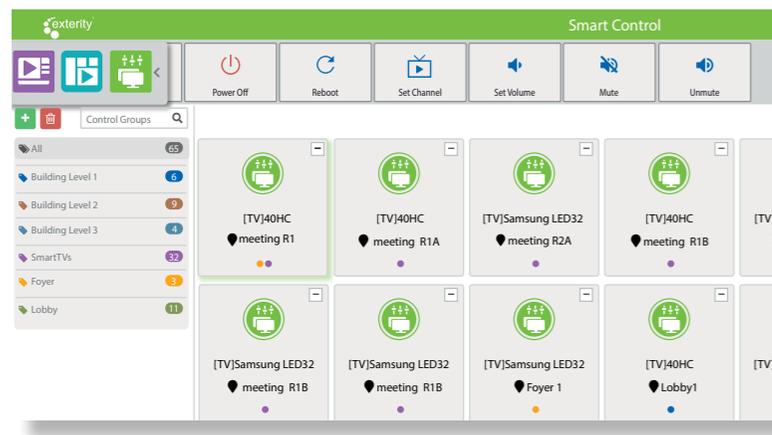


Mode switch

Easily switch between ArtioGuest, ArtioSign and Device Control

Groups

Publish different portals to specific screens or groups of screens, enabling you to personalise your guests' experience based on their room or suite



Messages

Send pre-configured or instant messages and easily communicate important information to your guests. Each message can be sent to a single TV or groups of TVs, using the guest's preferred language

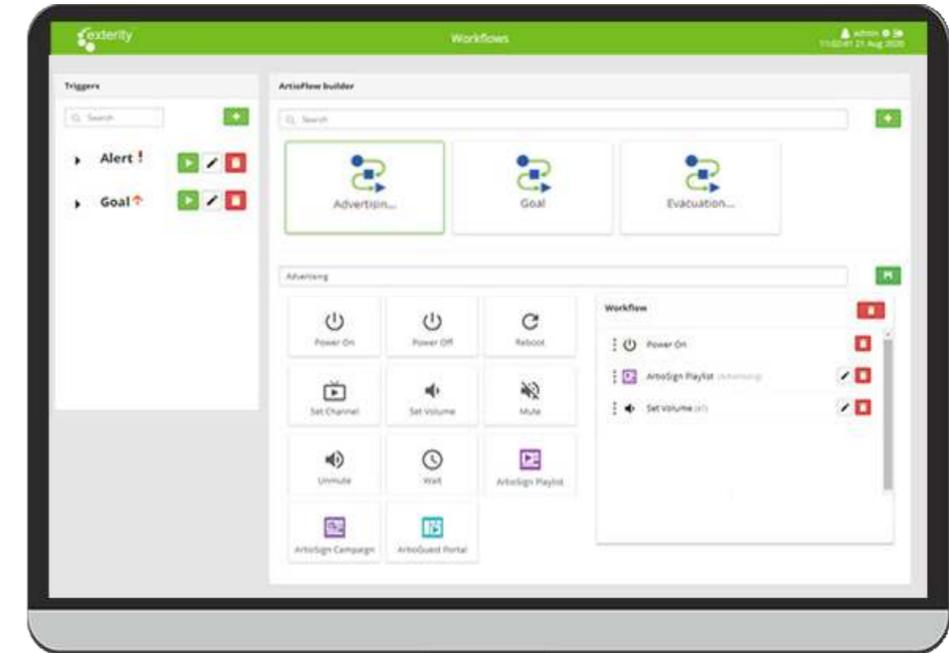
Device control

In this mode, choose an action or workflow and drag it onto a specific TV or group of TVs



WorkFlows

Easily create workflows by dragging actions such as power on, set volume, or channel change to create action sequences. ArtioGuest portals can be integrated into these workflows and published at the push of a button, or triggered when specific events occur. For instance, during emergency announcements, all screens could be automatically muted and updated to display evacuation plans, tailored to each floor and room. Priorities can be assigned to these triggers, ensuring that a lower priority message doesn't override something that requires immediate attention.



Chromecast Control

Chromecast Control application enables ArtioGuest users to stream content from their mobile device to the device in their room. It also allows central management of Chromecast usage and provides usage statistics and status.



How ArtioGuest and Samsung displays integrate

